View & Pay Utility Bills Online

*Sergeant Bluff has added more utility billing and payment services. You can now **view your bills** online as well as see your current balance due online or on a mobile device. And you can pay by credit card in addition to checks. You can pay online or by mobile device as well as calling. Also…*

>> Help keep costs down; opt out of paper bills.

*>> Make an immediate payment, schedule a payment or set up **Auto-Pay** for the amount of your bill or a fixed amount.*

>> Online bills and check payments are FREE services.

Pay ONLINE

Go to www.CityOfSergeantBluff.com

1. Click on the pay bill link
2. You will go to our payment processor's website where you should register and make your payment

Pay on MOBILE Device

Download "PSN Payments" from the App Store® or Google Play™
Register online before using the App.

CALL to Pay

1-877-885-7968 (have your bill handy to provide your customer account number)

View BILLS Online

Go to www.CityOfSergeantBluff.com

1. Click on the view bill link
2. You will go to our payment processor's website where you should register
3. You will get an email each time your bill is ready

You don't have to pay online to view your bills online.
*Paying by check or savings is **FREE**; Fee of 2.75% (+50¢ if under $100) for credit/debit cards.*

Payment processing by…

Payment Service Network, Inc.

Online Registration & Payment Instructions

How to Register

1. Click on **Start Your Payment**
2. Business Name: **City of Sergeant Bluff**
3. Business City: **Sergeant Bluff**
4. Business State: **Iowa**
5. Click **Search**
6. Click on **Register to Make a Payment**
7. Enter the **First Name and Last Name and Account Number, OR Business Name and Account Number**
(Dashes are not required in the account number)
8. Click **Select**, if the account information is accurate
9. **Set up the Profile**
10. Click **Continue**

How to Make a Payment

1. Click on **Make a Payment**
2. **Add Payment Method(s)**
    Check Payments are **Free**
    Fee of **2.75% (+50¢ if under $100.00)** for debit/credit cards
3. Enter **Dollar Amount**
4. Enter **Date**
5. Click on **Continue**
6. **Review** and then **click Submit** to finalize payment
7. Check **Box** to accept terms and conditions
8. **Confirmation Number** will be provided once payment is finalized
   NOTE: Payments can take up to *48 hours* to post to the account
9. If you are making a **past due** payment please contact City Hall at **(712)943-4244** to avoid any further fees or disconnection

Payment Services Network Support

If you are experiencing issues with your Payment Services Network account, please call them at **1-866-917-7368**.

Sergeant Bluff

PSN
Payment Service Network, Inc.